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| Article 2: Lui (2010) |
| - Midwives must be able to use written communication over the internet  - Midwives come from different countries and speak different languages |

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| Article 1: Delf (2011) |
| - Verbal Communication with patients is important  - For many patients, English is a second language |

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| Article 4: Purcell (2016) |
| - Written Communication is particularly important, as patients can take text home and re-read it when they need to  - Many midwives do not leave university with the necessary level of communication skills |

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| Article 3: Gomez (2018) |
| - Verbal Communication is the most important skill in building relationships with patients  - Communication should be taught alongside other practice skills in university |

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| Synthesised Ideas |
| It is generally agreed that communication is an important skill in midwifery (Delph, 2011; Gomez, 2018; Lui, 2010; Purcell, 2016). However, there is some debate on what type of communication is most useful for midwives to develop. Some believe that verbal communication is most useful when interacting with patients(Delph, 2011; Gomez, 2018), while others believe that with the rise of internet-based interactions, written communication is more important (Lui, 2010; Purcell, 2016). This disagreement could suggest that both are important, and likely need to be used in conjunction. For this reason, it is important that midwives are trained in communication at university (Gomez, 2018; Purcell, 2016). |

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