



SYNTHESISING STRATEGY



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Verbal Communication with patients is important.

For many patients, English is a second language.



Article 2: Lui (2010)

Due to internet communications, midwives must be able to communicate in writing.

Many midwives come from different countries and can therefore speak different languages.



Article 3: Gomez (2018)

Verbal communication is the most important skill in building relationships with patients.

Communication should be taught alongside other practice skills in university.



Article 4: Purcell (2016)

Written communication is particularly important, as patients can take this home and re-read whenever they feel the need to.

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SYNTHESISED SUMMARY



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It is generally agreed that communication is an important skill in midwifery (Delph, 2011; Gomez, 2018; Lui, 2010; Purcell, 2016). However, there is some debate on what type of communication is most useful for midwives to develop. Some believe that verbal communication is most useful when interacting with patients (Delph, 2011; Gomez, 2018), while others believe that with the rise of internet-based interactions, written communication is more important (Lui, 2010; Purcell, 2016). This disagreement could suggest that both are important, and likely need to be used in conjunction. For this reason, it is important that midwives are trained in communication at university (Gomez, 2018; Purcell, 2016).